# THANK YOU FOR CHOOSING THE HOME DEPOT

#### BEFORE YOU LEAVE THE HOME DEPOT, MAKE SURE...

- You have confirmed you have new connection parts that meet manufacturer requirements – we cannot use existing connection parts for new appliance hookups
- You have chosen a flexible delivery date; you will receive a four hour delivery window the day prior to your delivery
- You have confirmed the color, style and model of your selected unit
- The dimensions of your selected unit will fit the hookup location
- Your printed delivery information is accurate, and you've provided us with an alternate phone number
- There is an elevator, or fewer than three flights of stairs, between the unloading zone and the hookup location

## PRIOR TO DELIVERY, REMEMBER TO...

- Ensure a responsible adult age 18+ will be present during delivery
- Olear any obstacles along the path to the hookup location
- Ensure doorways, hallways and stairways are wide enough to fit appliance (if applicable)
- Empty any appliances that are to be hauled away

### AT TIME OF DELIVERY:

Notify the delivery agent of damage. Agent will perform short test for proper operation prior to leaving home.

**AFTER DELIVERY:** Call **877-946-9843** 

within 48 hours.

#### **OUR TEAM WILL...**

- Contact you the day prior to notify you of your 4-hour delivery window
- Contact you thirty minutes prior to delivery team's arrival
- 4 Uncrate, set in place, level and connect your new appliance\*
- Test your new appliance to ensure it operates properly
- 4 Inspect your new appliance for cosmetic damage
- 4 Remove and haul away your old appliance\*\*
- Properly discard all packaging materials



\*Please note that delivery agents are not authorized to perform carpentry, plumbing or electrical work, and can hold appliances for no more than 30 days. Hookup does not include built-in products, wall ovens, cooktops, hoods and drop-in appliances.





## REFRIGERATORS

More saving. More doing.

Thank you for selecting The Home Depot for your refrigerator purchase and hookup. To help us complete your hookup quickly and completely, please ensure the following prior to delivery:

- You have purchased a new water line connection kit we cannot use existing connection parts for new appliance hookups
- A 110-volt, 3-prong electrical outlet is within reach of appliance power cord
- For ice and water dispensing models: water shut-off valve is located within 6' of appliance and on same floor
- Shut-off valve is corrosion-free, in good working condition, has a metal connection and requires no plumbing alterations to connect our parts
- Refrigerator clearance measurements account for cooling space as required by manufacturer, including any moulding
- 4 Old refrigerator is empty prior to haul-away (if applicable)
- 4 Doorways, hallways and stairways are wide enough to fit the unit
- Counter depth units may require installation of manufacturerprovided anti-tip device



