

# THANK YOU FOR CHOOSING THE HOME DEPOT

## BEFORE YOU LEAVE THE HOME DEPOT, MAKE SURE...

- ④ You have confirmed you have new connection parts that meet manufacturer requirements – we cannot use existing connection parts for new appliance hookups
- ④ You have chosen a flexible delivery date; you will receive a four hour delivery window the day prior to your delivery
- ④ You have confirmed the color, style and model of your selected unit
- ④ The dimensions of your selected unit will fit the hookup location
- ④ Your printed delivery information is accurate, and you've provided us with an alternate phone number
- ④ There is an elevator, or fewer than three flights of stairs, between the unloading zone and the hookup location

## PRIOR TO DELIVERY, REMEMBER TO...

- ④ Ensure a responsible adult age 18+ will be present during delivery
- ④ Clear any obstacles along the path to the hookup location
- ④ Ensure doorways, hallways and stairways are wide enough to fit appliance (if applicable)
- ④ Empty any appliances that are to be hauled away

### AT TIME OF DELIVERY:

Notify the delivery agent of damage. Agent will perform short test for proper operation prior to leaving home.

### AFTER DELIVERY:

Call **877-946-9843** within 48 hours.

## OUR TEAM WILL...

- ④ Contact you the day prior to notify you of your 4-hour delivery window
- ④ Contact you thirty minutes prior to delivery team's arrival
- ④ Uncrate, set in place, level and connect your new appliance\*
- ④ Test your new appliance to ensure it operates properly
- ④ Inspect your new appliance for cosmetic damage
- ④ Remove and haul away your old appliance\*\*
- ④ Properly discard all packaging materials



### CUSTOMER SERVICE

**877-946-9843**

M-F 8 AM – 7 PM  
SAT 8 AM – 5 PM  
LOCAL TIME

\*Please note that delivery agents are not authorized to perform carpentry, plumbing or electrical work, and can hold appliances for no more than 30 days. Hookup does not include built-in products, wall ovens, cooktops, hoods and drop-in appliances.

\*\*Additional Haul Away charges may apply

More saving. More doing.®





**More saving.  
More doing.®**

# OVER THE RANGE MICROWAVES

Thank you for selecting The Home Depot for your over the range purchase and hookup. To help us complete your hookup quickly and completely,\* **please ensure the following prior to delivery:**

- ④ The bottom edge of cabinet is at least 30" from cooking surface
- ④ A 110-volt 3-prong electrical outlet is within reach of power cord; over the range microwaves will not be hardwired
- ④ No tile drilling is required – delivery agents will not drill into tile behind over the range units during hookup

\*Existing over the range microwave removal or replacement is not included in basic delivery rate. Additional charges may apply. Please note: replacement or hookup of range hoods is not available.

## DIMENSIONS OF NEW PRODUCT:



Expected Delivery Date: \_\_\_\_\_

Notes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**CUSTOMER SERVICE 877-946-9843**

M-F 8 AM – 7 PM, SAT 8 AM – 5 PM LOCAL TIME